## What a hirer's account looks like

Last Modified on 11/09/2023 3:36 pm BST

Hirers log onto BookingsPlus via my.schoolbookings.co.uk

They enter their email address & the password they received in their Welcome Email on this screen:

Existing Hirers and Administrator Login
Email:
Password:
Remember me
Login

Having problems logging in? Click here

The screenshot below shows the information they can view. The tabs follow a similar format & functionality as the Administrator view.

All clients must accept the T&C's and Privacy Policy before they are allowed to access their account detail. Once accepted this will update immediately on their Client Account in the clients tab. If the Client would like to re-read the Terms and Conditions they are available at the top of the Account tab.

They will also be able to select which marketing options they would prefer when they first log in, this will also then show on their Client Account. If they would like to then amend these in the future, they can do so from the top right drop-down menu displaying their name then selecting the 'Edit Account' option.

Grange Park Scho	ol Demo			John Sn
hboards Account Invoices	Calendar Bookings	Documents	Help	
gned in successfully.				
Welcome Jo	hn Smith			
You last logged in at 17.17 or	n Thu 29 Oct 2020			
1. Grange Park School Demo				
1. Grange Park Scl	nool Demo Terms	and Condit	ions	
Grange Park School Privac	y Policy 210820			
I agree to the Grange Park S	chool Privacy Policy 210820			
Terms and Conditions of Us	e 210820			
I agree to the Terms and Cor	ditions of Use 210820			
We take your privacy seriousl from us.	y and will only use your perse	onal information t	o adminis	ter your account and to provide the products and services you have requested
However, from time to time we please tick to say how you we	e would like to contact you wi uld like us to contact you:	ith details of othe	r products	/services/promotions we offer. If you consent to us contacting you for this purpose
Options available for 1. Grang	je Park School Demo			
Email				
Telephone				
Post				
□ Text				
1. Grange Park Scl Fire Evacuation Procedure	nool Demo Venue	Document	8	
News: 1. Grange F Welcome to Lettings @ Gran	Park School Demo	hank you for oper	ning an on	line account!
Important Notice: Please not	e that permission must be so	ought prior to you	booking	if you wish to photograph or film in any part of the school.
Navigating around:				
ACCOUNTS: View your account	ount balance with detail of all	transactions		
INVOICES: View your paid a BOOKINGS: View details of	nd unpaid invoices. Click the your bookings in date order	e GoCardless link	on the in	voice to pay online quickly and easily.
DOCUMENTS: Upload your	insurance documents, first a	id certificates, PA	T certifica	tes etc as requested.

When clients access their Dashboard in the future it will draw their attention to any actions which require their attention e.g. invoices due for payment & provisional bookings.

Grange Park School Demo	John Smith 🚽
ashboards Account Invoices Calendar Bookings Documents Help	
Walaama Jahn Smith	
weicome John Smith	
You last logged in at 17.17 on Thu 29 Oct 2020	
1. Grange Park School Demo	
1 Grange Park School Demo Venue Documents	
Fire Evacuation Procedure	
You have 1 invoice due for payment.	
Invoice GP4844 (£50.00)	
You have 1 provisional booking to confirm.	
• #521749 10:00-11:00 AWP 1 (5 aside)- 7 aside Pitch A £50.00 View	
News: 1. Grange Park School Demo	
Welcome to Lettings @ Grange Park School Demo and thank you for opening an online account!	
Important Notice: Please note that permission must be sought prior to your booking if you wish to photograph or film in any part of the school.	
Navigating around:	

## Clicking on the blue Invoice hyperlink will bring up a preview of the client's invoice:

Grang	e Park	Schoo	ol Demo	C							John Smith 🗕	
shboards	Account	Invoices	Calendar	Bookings	Documents	Help						
or question	s related to	your Booki	ngs, Paymen	ts, Invoices o	r Account, plea	se contact the L	ettings T	eam at the Ve	nue that you hire at	directly.	×	
Contact deta	iils for your	Venue can	be found on t	he Venue's w	ebsite 'Contact	Page' or via th	e Help ta					
									1. Grange	Park School	Demo	
BOOK NGS PLUS							12 Basset Court Loake Close, Grange Park Northampton Northamptonshire NN4 5EZ					
John Smit	h (Rugby	Tots)							Invoice GP4844			
									29 October, 2020			
Date	Desc	cription	Space			Time		Net Cost	VAT Rate	VAT Payable	Gross Cost	
29/10/2020	test		3G Ast	ro 7 a side pitc	h 3	18:05 -	19:05	£50.00	0%	£0.00	£50.00	
										Net Total:	£50.00	
										VAT:	£0.00	
										Grand total:	£50.00	
- Payment T	erms											
PAYMENT	TERMS:											
Payment i	s due by th	e first booke	ed date in the	invoice for re	gular bookings	and 1 month in	advance	e for special ev	ents.			
PAYMENT	ACCEPTE	ED:										
GoCardle	ss: Preferre	d method										
Prompt pa	yments are	e very impor	tant to our ve	nue – thank y	ou for your coo	peration.						

Clients can preview their bookings via the 'Bookings' tab and confirm any provisional bookings by clicking the blue 'View' hyperlink from their Dashboard and clicking the green 'Confirm' button at the bottom of the page:

Date	Space	Start Time	End Time	Status	Hourly Rate	Gross Cost	Payment Status
29/10/2020	3G Astro 7 a side pitch 3	10:00	11:00	Provisional	£50.00	£50.00	Unbilled
Booking Sum	nary						
Amount: £50.00							
Vat: £0.00							
Total booking price	£50.00						
Total payable nov	v: € 50.00						
Confirm Bac	K.						

If the client has any queries on their bookings or invoices the Help tab in the Client Account will point them to your venue's contact email address, this is the one entered into your venue's Contact Details section during your venue setup.