


# GoCardless Invoice Information

Last Modified on 03/02/2021 5:40 pm GMT

## GoCardless Invoice Information.

As GoCardless charge a fee that is taken out per transaction, the amount that you receive into your bank will not match the amount you invoiced the customer. Therefore, it can be useful to know exactly what amount you are expecting and how much has been charged from GoCardless.

You don't get a physical invoice from GoCardless, but you will get an email with the following information daily (or when clients make payments), see example below.



**GoCardless has paid you £1,414.99**


Customer	Description	Amount
Customer name	Venue name	£90.00
Customer name	Venue name	£51.60
Customer name	Venue name	£60.00
Customer name	Venue name	£819.93
Customer name	Venue name	£31.50
Customer name	Venue name	£190.00
Customer name	Venue name	£180.00
	Gross	£1,423.03
	GoCardless fees	- £8.04
	App fees	- £0.00
	Net	<b>£1,414.99</b>

The money should arrive by May 31st

[View in dashboard](#)

GoCardless Ltd, 338-346 Goswell Road, London, EC1V 7LQ  
[Support Centre](#)

You will also receive an email monthly showing how much you have 'collected'.



**You collected £27,467.39 in May**

Gross: £27,467.39  
Fees: -£87.47

[View in dashboard](#)

GoCardless Ltd, 338-346 Goswell Road, London, EC1V 7LQ  
[Support Centre](#)  
[Change your billing contact](#)

If you click 'view in dashboard' this will take you to GoCardless where you can see all the payments and the fees taken for the month.

**Payouts**

[Export](#)

Created  01/05/2017 and 01/06/2017 and currently  (20 total)

Status	Reference	Paid out	Fees	Amount
● Paid	School name - Ref. number	01.06.17	6.46 £	2,414.54 £
● Paid	School name - Ref. number	31.05.17	8.04 £	1,414.99 £
● Paid	School name - Ref. number	26.05.17	0.83 £	81.97 £

You can also export this information into excel using the 'export' button in the top right hand corner.

Please note that GoCardless has to charge VAT on their fees. The fees stated in BookingsPlus exclude the VAT.